

## **Return Policy**

- **For Credit:**

Genmar will accept items for credit on undamaged/ unused jewelry within 30 days of invoice date.

\*Special/Custom orders will not be accepted for credit. These include special sizes and any jewelry made in All Gold.

Please reference the invoice number in your returns.

- **For Exchange:**

Genmar will accept items for exchange on jewelry that was delivered damaged by us, or has slight damages do to use within 30 days of invoice date. Items will be exchanged for the same style item in the same size.

Please reference the invoice number in your returns.

- **For Repair:**

Genmar will repair all damaged jewelry due to normal wear. There may be a small repair fee depending on the extent of the damage.

Please email a photo of the damage to [wholesale@genmarjewelrymfg.com](mailto:wholesale@genmarjewelrymfg.com) for a repair quote.

Send all returns to:

ATTN: Marcos

Genmar Jewelry Manufacturing Corp.

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